

Global Engagement in the Academic Library

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Strategic Plan 2 Year Update (2014-2016):

- Diversity & Global Engagement Exposition
- YA & Graphic novel collection focused on diverse, multicultural authors/characters

UNCG Chance program:

- Latino student recruitment, college introduction for HS juniors and seniors
- Hosted Mark Puente as University Library Speaker in March 2017
- Translated Library website to 43 languages



University Quality Enhancement Plan

Global Learning for Global Engagement:

UNC Greensboro, as part of regional accreditation, developed a 5-year plan to prepare UNCG students to succeed in an increasingly global society.

Library support:

- Increase and enhance services for international students and study abroad programs
- Bilingual, Multilingual library info (brochures, handouts) available
- Promote 'campus read' related to Global Engagement

Future Initiatives

- Collaborate with International Programs on enhancing and creating study abroad resources
- Professional development workshops for staff on international library access from international students
- Work with University Intercultural Resource Center

Diversity Strategic Plan

UNC Greensboro Libraries' Diversity Committee created a five-year (2014-2019) Diversity strategic plan based around six goals:

Goal #1: Create and sustain a welcoming, supportive and inclusive campus climate.

Goal #2: Develop programming and outreach for the Libraries and the community in support of diversity.

Goal #3: Support diversity in the UNCG curriculum that represents the diversity of the UNCG experience.

Goal #4: Create a library environment that reflects diversity.

Goal #5: Prepare UNCG students to live and work in diverse global world.

Goal #6: Develop and execute a comprehensive Diversity and Inclusive Communication Plan

Diversity & Global Engagement Expo

The first Diversity & Global Engagement Expo was held in the reading room of the main campus library in January 2015. The 2nd Expo took place in February 2017. The event allowed students to promote their organizations to others on campus, while also learn about University departments and library services.

Featured cultural food and treats, a performance by the student steel drum ensemble, and a panel discussion between faculty, staff, and students.

Post-Survey feedback:

- Good representation of diverse student and campus organizations and level of student excitement.
- Increased awareness of multicultural student groups and University departments and programs
- Generated interested in the library and the diverse, inclusive services offered



International Student Outreach

UNCG is home to over 600 international students, representing 90 countries.

- Interlink library orientation
 - College preparation for ESL/Foreign students
- Increased multilingual signage throughout reference area
- International greetings on Library video display screen



Resources and Services

- Spanish/English Bookmarks, Handouts
- Multilingual "Ask Us" reference signs



- Language learning & International e-resources
 - Pronunciator
 - Ethnic NewsWatch

Sources

- <http://uncglibdiversityinclusion.blogspot.com/>
- <http://library.uncg.edu/info/diversity/>
- <http://globalqep.uncg.edu/>
- <https://intercultural.uncg.edu/>