Making It Work…
Taking the Frustration Out of Course Reserves

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Access Services/
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Aren’t Reserves just closed stacks?

- Reserves are more than just books and articles
- Electronic management system and reserves processing
Why bother with reserves at all?

Copyright responsibility!!!

- Mary Livermore
- Library Reserves
- Copyright Policy

Image from http://resnet.ucsc.edu/besmart/filesharing/filesharing.jpg
What about BlackBoard?

Ares + Blackboard =

HARMONY

Image from http://www.intuition.org/NewLogo.JPG
Why switch systems?

• Request management added
• Cloning classes
• Faculty control over reserves improved
• Student access easier
• System provides better communication between library departments
• Better statistics
What are the benefits to faculty of request management?

- Improved tracking of submitted requests
- Improved communication with faculty regarding reserve requests
- Ability for multiple staff persons to work on requests
- No lost paperwork!
Increased Faculty Control of Reserves

- Control visibility dates of reserve materials
- Submit reserve items for upcoming semesters in advance
- See which reserve items students have accessed and by how many students
- Delegate reserve submissions to proxy users
- Student view
Cloning Classes

• All items or selected items
• No more filling out reserve forms for the same material semester after semester!
Student Access

- Students control own access
- Students access all classes from one main menu
- Hot links
What do other library departments have to do with it?

- Document Delivery – short-term solution
- Acquisitions/Collection Development – long-term solution
Course Reserve Statistics?

- To improve library services
- For accreditation – e.g. upcoming SACS

Image from http://customersrock.files.wordpress.com/2007/03/customer-service.jpg
Questions?

• Q&A - What do you still want to know about library course reserves?
• Send questions anytime to reserves@uncp.edu or call ext. 6516.
Need more copyright information?

• If you have any lingering copyright questions, please attend the March 31st copyright presentation sponsored by the Teaching and Learning Center.
Thank you!

Have a nice day!!!

You can reach me at: june.power@uncp.edu or 910.521.6369

Image from http://robinlee.typepad.com/i_was_just_thinking_/images/2007/11/16/oneinami_3.jpg