

Spaces to Collaborate: An Examination of the Use of Library-Provided Technology in Group Study Spaces

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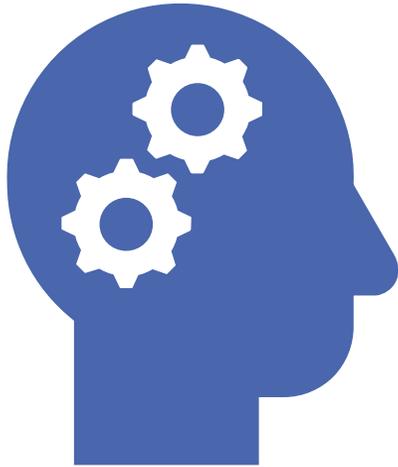
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Surveys and Focus Groups



- What do students want?
- Look at other libraries
- Many design iterations
- Need for library-provided technology?



\$76,000 - annual cost to support public PC hardware

\$46,000 - one-time allocation for new spaces

\$S and time for installation and ongoing support?

Will students use the technology?

Looking at the costs - 2017



Collaboratories

- 4 semi-enclosed spaces
- Computer, movable large monitor, whiteboard, and a table with 6+ chairs

Large Rooms

- 2 large rooms
- Computer, movable large monitor, whiteboard, and a table with 12 chairs

Cubicles

- 8 semi-enclosed spaces
- Computer, wall-mounted monitor, whiteboard, and a table with 4+ chairs

Small Rooms

- 11 small rooms
- Computer, dual monitors, whiteboard, and 2 to 3 chairs

Booths

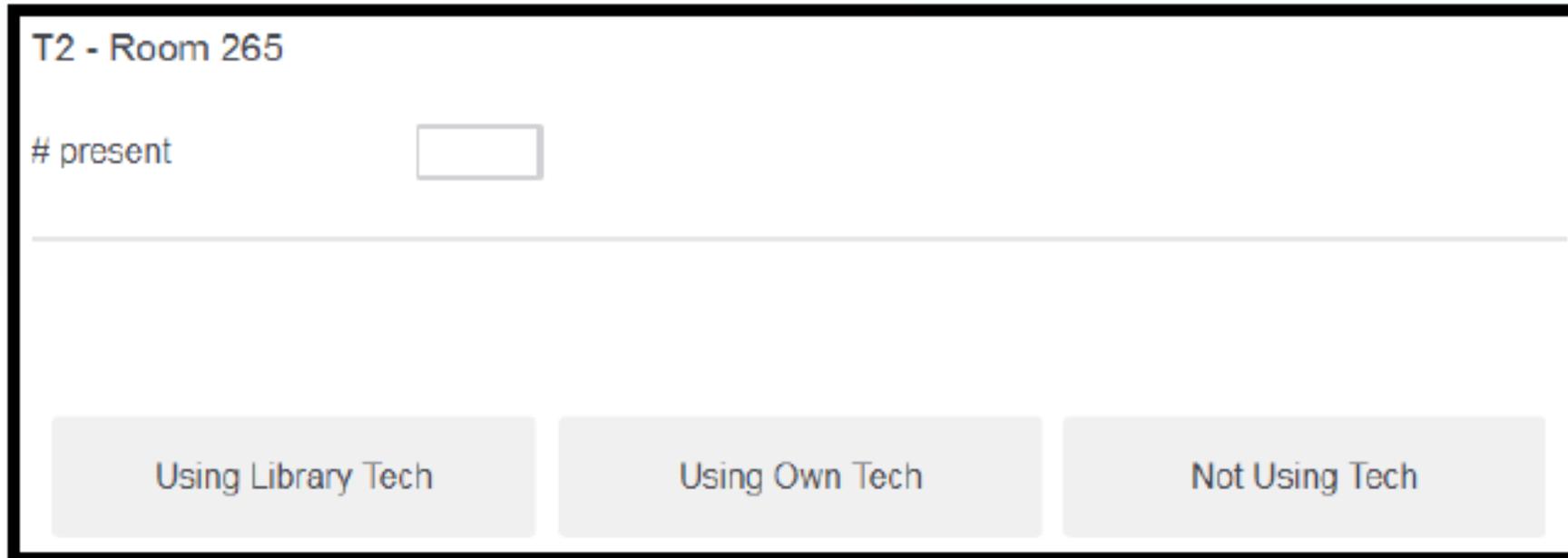
- 6 spaces
- Computer or connection cables, wall-mounted monitor, seating for 4

2018 Observational Study

- Designated group study spaces
- Contain library-provided technology
- 31 spaces, 5 configurations

Recording observational use

- Qualtrics form, on an iPad:



T2 - Room 265

present

Using Library Tech

Using Own Tech

Not Using Tech

Analyzing Results

Exported from Qualtrics to Excel for analysis

Comparison Value	Collaboratories		Large Rooms		Cubicles		Small Rooms		Booths	
# of Spaces	4		2		8		11		6	
Total Views	320		160		640		880		480	
Space in Use	181	56.6%	111	69.4%	354	55.3%	495	56.3%	362	75.4%
by 1 user	29	16.0%	18	16.2%	92	26.0%	355	71.7%	208	57.5%
by 2+ users	152	84.0%	93	83.8%	262	74.0%	140	28.3%	154	42.5%
Using Both Library & Own Tech	66	36.5%	16	14.4%	69	19.5%	81	16.4%	13	3.6%
Only Using Library Tech	21	11.6%	5	4.5%	42	11.9%	276	55.8%	4	1.1%
Only Using Own Tech	74	40.9%	65	58.6%	199	56.2%	76	15.4%	302	83.4%
Not Using Tech	20	11.0%	24	21.6%	44	12.4%	62	12.5%	43	11.9%
Total Library Tech Use	87	48.1%	21	18.9%	111	31.4%	357	72.1%	17	4.7%
by 1 user	7	8.0%	0	0.0%	15	13.5%	261	73.1%	4	23.5%
by 2+ users	80	92.0%	21	100.0%	96	86.5%	96	26.9%	13	76.5%

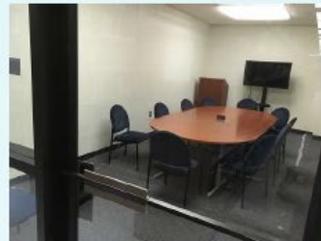
Graphing for Visual Distribution

Group Study Space Configurations & Findings



Collaboratories

- 4 semi-enclosed spaces
- Computer, movable large monitor, whiteboard, and a table with 6+ chairs



Large Rooms

- 2 large rooms
- Computer, movable large monitor, whiteboard, and a table with 12 chairs



Cubicles

- 8 semi-enclosed spaces
- Computer, wall-mounted monitor, whiteboard, and a table with 4+ chairs



Small Rooms

- 11 small rooms
- Computer, dual monitors, whiteboard, and 2 to 3 chairs



Booths

- 6 spaces
- Computer or connection cables, wall-mounted monitor, seating for 4

What percent was group use - when the space was occupied?



What percent was group use - when the library technology was being used?



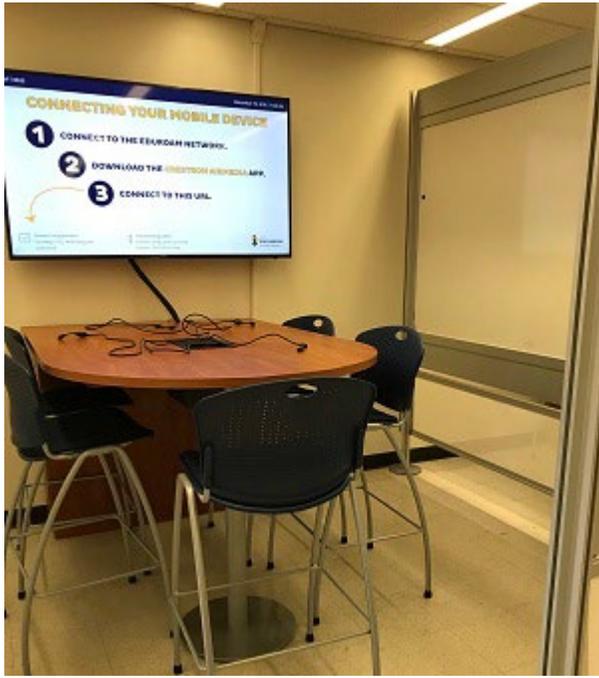
2018 Recommendations

- Booths are not effective for library-installed technology
- Group spaces - seating for 4 or more is preferred
- Semi-enclosed spaces are preferred for library-installed technology use
- Add more small group rooms
 - ✓ individuals will use them more than groups
 - ✓ library-installed technology is heavily used





Large



Medium

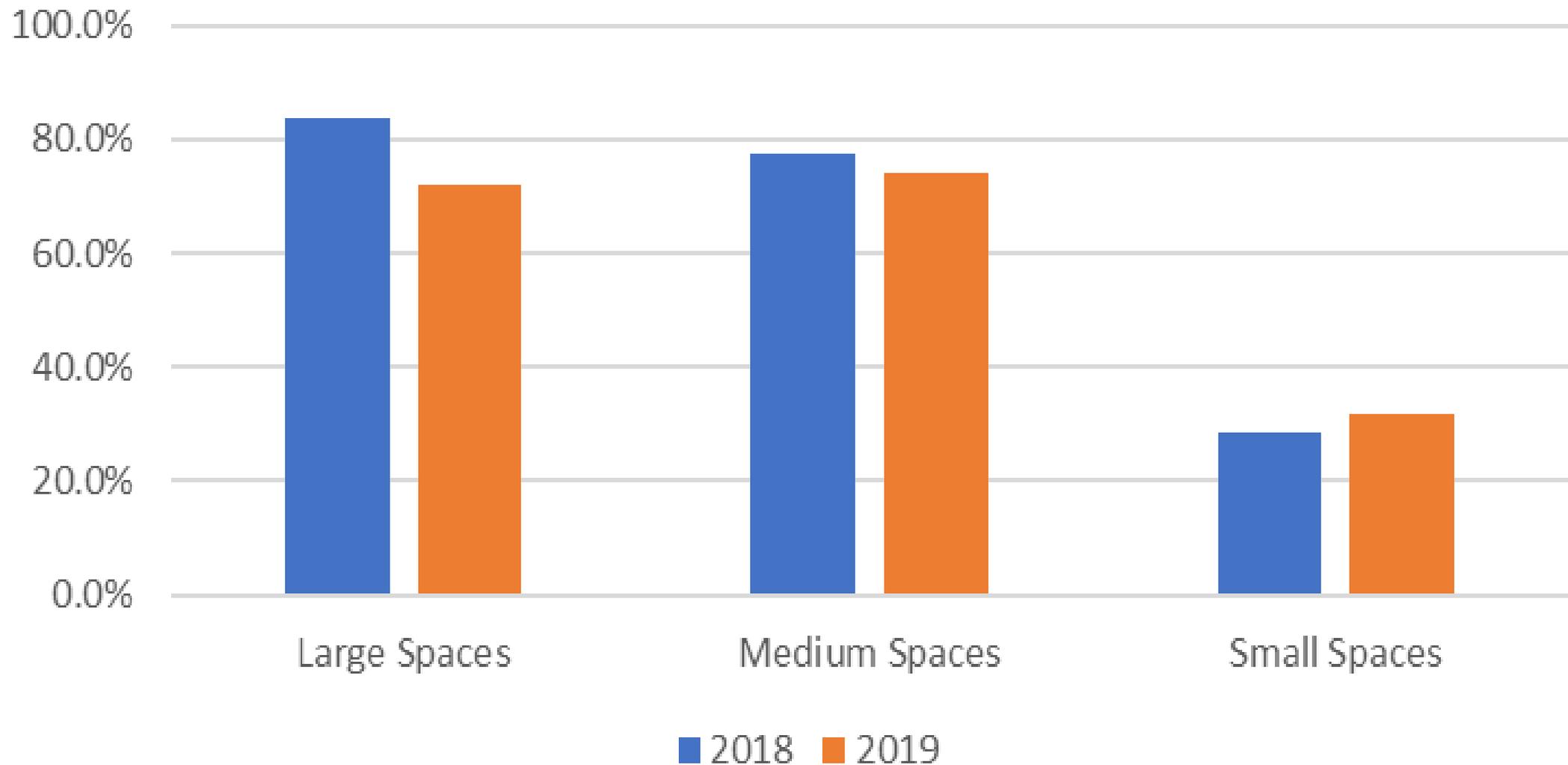


Small

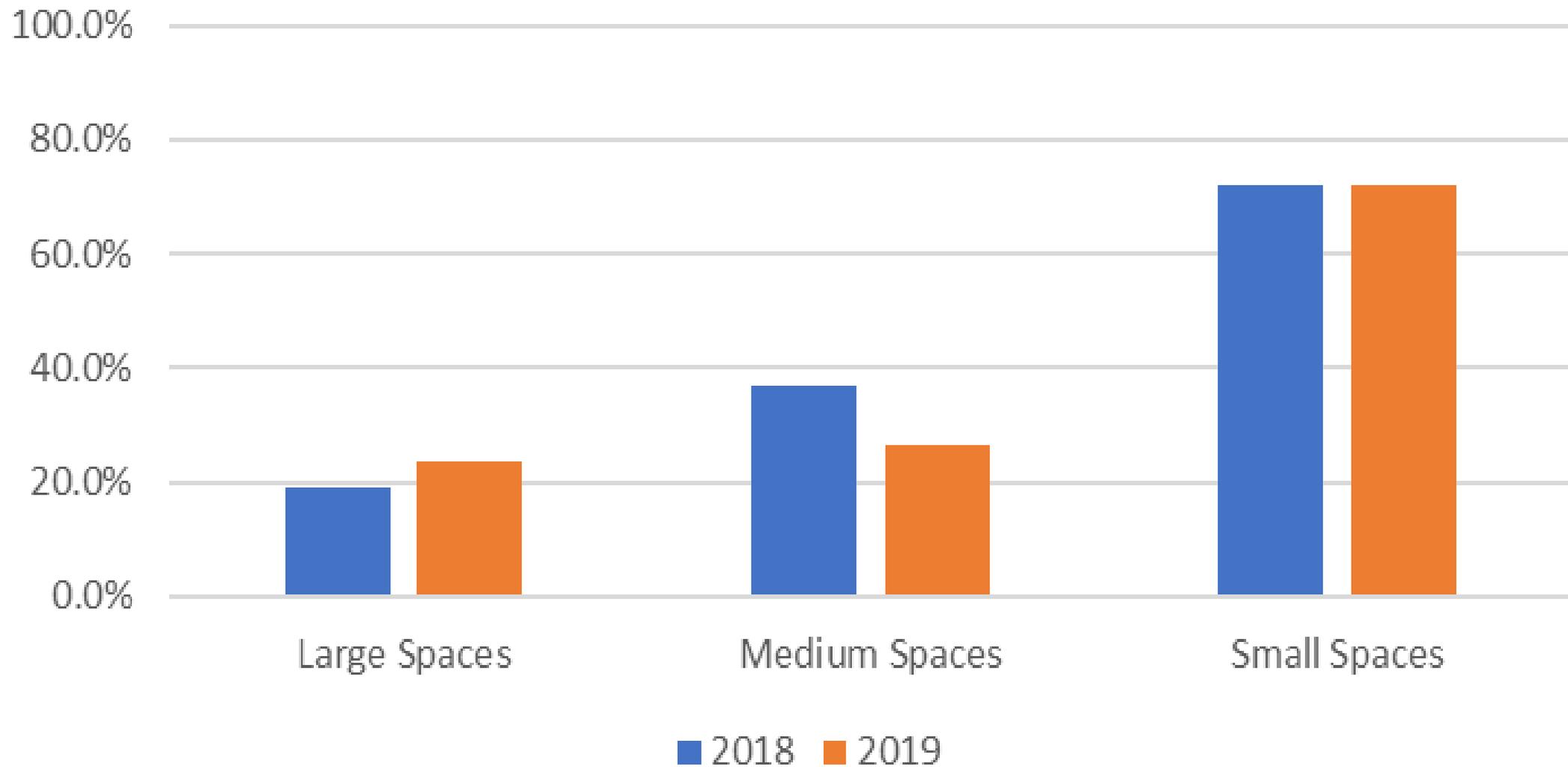
2019 Follow-Up Observational Study

- Simplified to large/medium/small group spaces
- Contain library-provided technology
- 25 spaces, multiple configurations

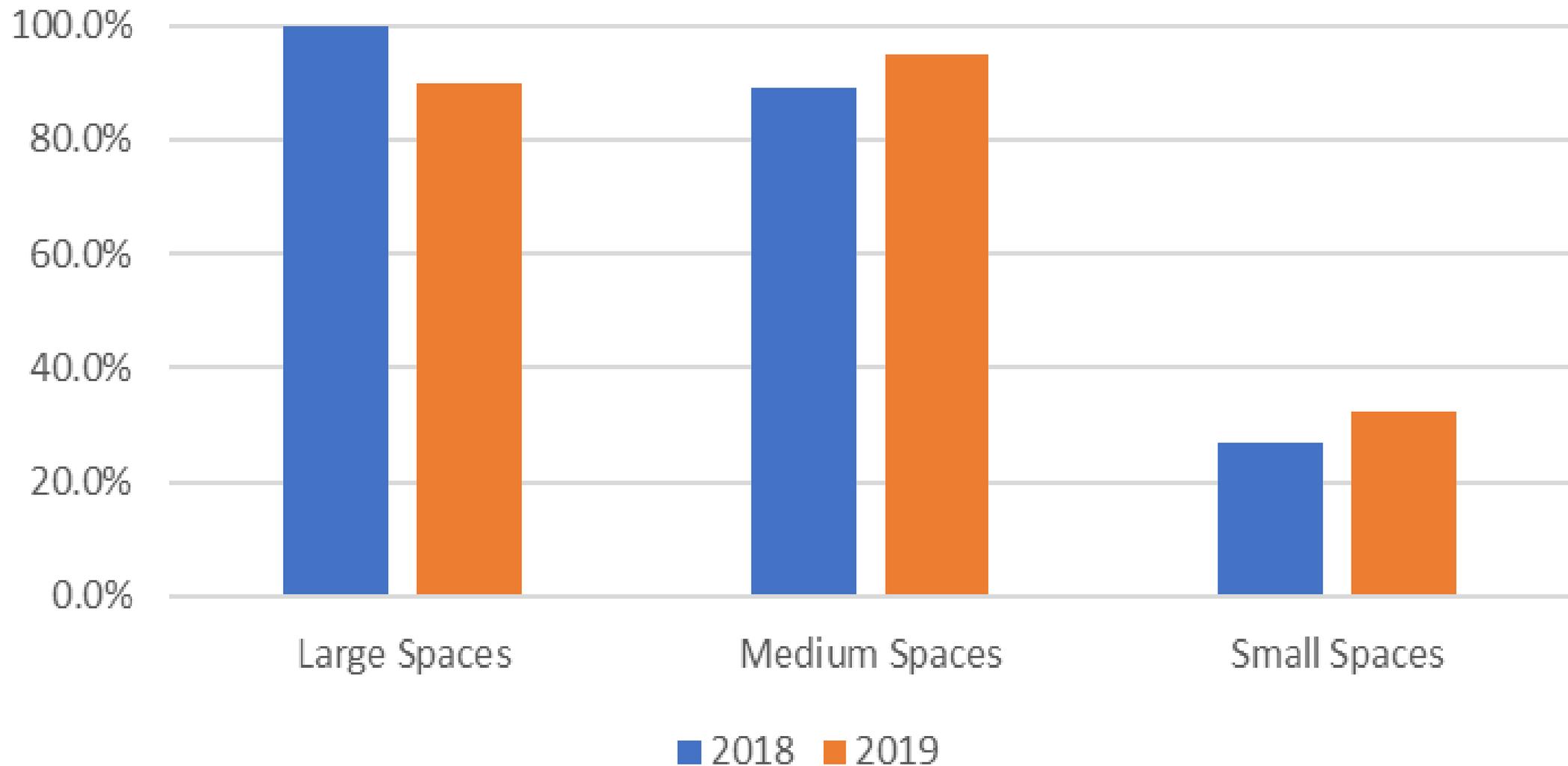
When the spaces were being used, how often were they used by Groups?



When the spaces were being used, how often was the Library Tech being used?



When the Library Tech was being used, how often was it being used by Groups?





2019 Results

- Comparing 2018 to 2019, the use of library-provided technology within group spaces is *about the same* (confirmation of initial results)
- Technology-enabled group spaces continue to be heavily used
- Use of AirMedia devices instead of installed PCs did not result in much change in technology use
- Technology in small group spaces is heavily used (but more so by individuals)





What are
YOU doing with
technology in
library spaces?

Let's chat.

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