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# There's No L in Management, But There Should Be

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## Management

- Administers policies
- Maintains operations
- Accepts reality
- Systems/structure focus
- Relies on control techniques
- Short-term view
- Asks how and when
- Eye on bottom line
- Imitates
- Accepts status quo
- Classic good soldier
- Does things right



- Critical Thinking Skills ←
- Emotional Intelligence ←
  - Adjusting Egos ←
  - Develop Character ←
  - Create A Brand ←
- Resilience & Perseverance ←

## Leadership

- Innovates
- Original thinker
- Develops concepts
- Investigates reality
- People focused
- Inspires trust in others
- Long-range view
- Asks what and why
- Eye on the horizon
- Challenges status quo
- Confident
- Does the right thing
- Creates value

**Actions in the classroom:** self assessment exercises, project management scenarios, presentation skill development, ethics training, advanced communication skills, conflict resolution skills, motivational skills for turbulent times, develop skills for strategic planning and organization visioning, exercises and case studies for change management and resiliency development.